

GEEDDEE REALTY SYSTEMS PCANYWHERE SETUP INSTRUCTIONS

801 Canning Highway, Applecross WA 6153

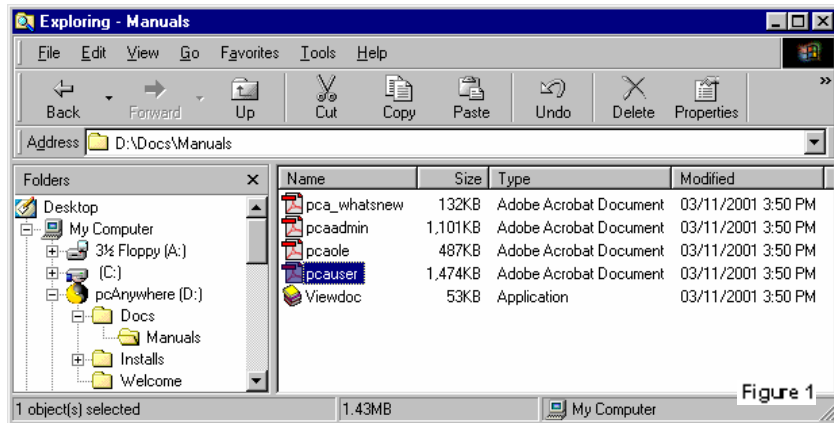
Telephone (08) 9364 6677 Fax (08) 9364 7433

E-mail: support@geedee.com.au

--- **PRINT & READ THIS DOCUMENT** ---

Installing pcAnywhere

- Follow the procedure in the **\\Docs\Manuals\pcauser.pdf** document located in your Symantec CD when installing pcAnywhere 10.5 Host Only from the installation CD. (For Versions 8.0 & 9.0 install notes please check the **\\Docs** folder on the CD-ROM for the relevant users guides).



- If the installation screen does not appear automatically after you insert the Symantec pcAnywhere CD, run the setup program manually.
- For more information, see “To run the pcAnywhere setup program manually” please refer to install instructions on CD.

To install Symantec pcAnywhere

- This is a brief outline on installing pcAnywhere 10.5 Host Only. It is recommended that you locate and print out the relevant installation note for pcAnywhere if you have any difficulties installing. The install process of pcAnywhere is very simple and if you select the defaults options in the setup, the install should run smoothly.
1. Insert the Symantec pcAnywhere CD into the CD-ROM drive.

2. On the pcAnywhere installation screen, click Install pcAnywhere.
3. On the installation options screen, select the type of installation that you want to perform. For more information, see “Choosing an installation option”.
4. In the Welcome panel, click Next.
5. Accept the terms of the license agreement, then click Next.
6. In the Customer Information dialog box, type a user name.
7. Type an organization name.
8. Click Next.
9. Click Typical to install pcAnywhere using the program default settings.
10. Click Next.
11. Follow the instructions in the wizard for the type of installation selected.
12. When the installation is complete, restart your computer.
13. Opening pcAnywhere after installation. If the installation screen does not appear automatically after you insert the pcAnywhere installation CD, manually run the setup program, then continue with the installation procedures.

To run the pcAnywhere setup program manually

1. Insert the Symantec pcAnywhere CD into the CD-ROM drive.
2. On the Windows taskbar, click Start > Run.
3. Type <CD-ROM drive letter>:\setup.exe.

For example:

D:\setup.exe

Click OK.

4. Install pcAnywhere.
5. For more information, see “To install Symantec pcAnywhere” located above.

Opening pcAnywhere after installation

1. Symantec pcAnywhere is installed in the Windows Program Files directory and is listed on the Windows taskbar.
2. To open Symantec pcAnywhere
On the Windows taskbar, click Start > Programs > Symantec pcAnywhere.
pcAnywhere opens, displaying the pcAnywhere Manager window.
For more information, see “Introducing pcAnywhere Manager”.

Updating pcAnywhere – (Please run the LiveUpdate after installing)

You can receive software updates associated with your version of pcAnywhere by connecting to the Symantec LiveUpdate server and selecting the updates that you want to install.

To get pcAnywhere updates from Symantec

1. On the Windows taskbar, click Start > Programs > Symantec pcAnywhere.
2. In the pcAnywhere Manager window, click Help > LiveUpdate.
3. Follow the on-screen instructions.

Uninstalling pcAnywhere – (Only if a previous evaluation or older version exists)

You can uninstall pcAnywhere using the Add/Remove Programs option in Windows. Once the removal process begins, you cannot cancel the action.

To uninstall pcAnywhere

1. On the Windows taskbar, click Start > Settings > Control Panel.
2. Double-click Add/Remove Programs.
3. In the list of installed programs, click Symantec pcAnywhere.
4. Click Add/Remove.
5. On the Symantec pcAnywhere Setup window, click Next.
6. On the Program Maintenance dialog box, click Remove.
7. Click Next.
8. On the Remove the Program dialog box, click Remove.
9. Click Finish to exit the wizard.
10. Restart your computer.

Note: 30-day Trial Versions of pcAnywhere are located on our GeeDee CD-ROM in the \PcAnywhere Trial\ folder. **All GeeDee users must purchase a licensed copy of pcAnywhere.**

pcAnywhere 10.x – Metropolitan Setup

- a. If you have problems getting pcAnywhere to connect when using the driver supplied with the modem, try using the 'basic' "no-frills settings" of the Windows 98/Me/2k/XP Standard Modem driver.
- b. If the modem starts negotiating, but stalls and doesn't complete the 'handshaking', we suggest you change the setting so that modem does not answer until after 4 rings.
- c. If the pcAnywhere screen is not open then double left click on the pcAnywhere icon on the main Windows desktop or select from the Programs group located in the Windows **Start** button.
 1. Select the large **Hosts** button (Top Left Hand Corner).
 2. Create a new host connection by double left clicking on the smaller '**Add Host**' icon to create a new connection item.
 3. Give this new Host the name **GEEDEE1** and single left click **Next**.
 4. Single left click on your preferred installed Modem in the Device List window.
 5. Single left click on the **Details** button and reduce the **Maximum speed** to **38400** by clicking on the down arrow button to the right hand side of the figure **115200**. Then single left click on the **OK** button and then single left click again on the **OK** button again.

6. Single left click on the **Callers** Tab. Select the **New Item Icon** just below the **Callers List** window. (See Figure 2 →).
7. Select **Login Name** and enter **GEEDEE1**. Now enter the password **GEEDEE** in both the **Password** and **Confirm Password** fields. Click on **OK** to exit **Callers** window and **OK** again to exit **Host** properties window.
8. Be sure to rename the **New Host** label to **GeeDee** when you are returned to the **pcAnywhere Manager** window.
9. Make sure the **Authentication Type** is selecting **pcAnywhere** privileges. Click **OK** to finish.



pcAnywhere 8.x 9.x – Metropolitan Setup

- a. If you have problems getting pcAnywhere to connect when using the driver supplied with the modem, try using the 'basic' "no-frills settings" of the Windows 98/Me/2k/XP Standard Modem driver.
- b. If the modem starts negotiating, but stalls and doesn't complete the 'handshaking', we suggest you change the setting so that modem does not answer until after 4 rings.
- c. If the pcAnywhere screen is not open then double left click on the pcAnywhere icon on the main Windows desktop or select from the Programs group located in the Windows **Start** button.
 1. Create a new host connection by single left clicking on the large '**Be A Host PC**' button.
 2. Double left click the '**Add Be A Host PC**' icon to create a new connection item.
 3. Give this new Host the name **GEEDEE1** and single left click **Next**.
 4. Single left click on the down arrow to display the drop down options and select the **Standard Modem** item or your preferred installed Modem and then single left click **Next**.
 5. Single left click on the **Details** button and reduce the **Maximum speed** to **38400** by clicking on the down arrow button to the right hand side of the figure **115200**. Then single left click on the **OK** button and then single left click again on the **Next** button.
 6. **Version 9.0 Users Only**, leave default button checked for caller security and single left click **Next**.
 7. Single left click on "**Automatically launch after Wizard**" to remove the tick. Then single left click **Finish**.
 8. Single right click on the **GEEDEE1** Host Icon and single left click on **Properties**.
 9. Single left click on the **Callers** tab at the top.
 10. **Version 8.0 Users**, Single left click on '**Specify individual caller privileges**' so that the black dot is shown. **Version 9.0 Users**, make

sure the **Use pcAnywhere authentication with pcAnywhere privileges** is checked.

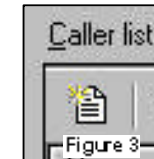
11. Double left click on the '**Add Caller**' icon. Enter **GEEDEE1** as the new caller and single left click **Next**.
12. Press the tab key to accept **GEEDEE1** as the caller's login name. Enter the password **geedee** press the tab key and enter the same password again to confirm and then single left click on **Next**. Then Single left click on **Finish**.
13. Single left click on the **Protect Item** tab at the top of the page and enter the password again, press the tab key and enter the password again and single left click on '**Required to modify properties**' and then single left click on **Ok**.
14. Close the pcAnywhere screen with a single left click to the top right hand corner **X**.
15. If you receive a telephone/fax message from GEEDEE Realty Systems that they will be connecting via a modem then firstly, ensure all users, including the server operator, exit the GEEDEE Windows program. Next, double left click on the pcAnywhere icon on the desktop to open the program, then single left click on the **Be A Host PC** button and finally double left click on the **GEEDEE1** host icon. Then sit back and watch as GEEDEE support staff act as a Workstation from afar.
16. When testing the modem, if the initial "negotiating" starts, but stalls, and the modem connects at only 300 bps, try the Windows 98 Standard Modem Driver.
17. If, after step 16, there is still a problem, try a different brand of modem, as a means of isolating the problem.

pcAnywhere 10.x – Country Setup

- a. If you have problems getting pcAnywhere to connect when using the driver supplied with the modem, try using the 'basic' "no-frills settings" of the Windows 98/Me/2k/XP Standard Modem driver.
 - b. If the modem starts negotiating, but stalls and doesn't complete the 'handshaking', we suggest you change the setting so that modem does not answer until after 4 rings.
1. If the pcAnywhere screen is not open then double left click on the pcAnywhere icon on the main Windows desktop or select from the main Windows **Start** button.
 2. Select the large **Hosts** button (Top Left Hand Corner).
 3. Create a new host connection by double left clicking on the smaller '**Add Host**' icon to create a new connection item.
 4. Give this new Host the name **GEEDEE1** and single left click **Next**.
 5. Single left click on your preferred installed Modem in the Device List window.
 6. Single left click on the **Details** button and reduce the **Maximum speed**

to **38400** by clicking on the down arrow button to the right hand side of the figure **115200**. Then single left click on the **OK** button and then single left click again on the **OK** button again.

7. Single left click on the **Callers Tab**. Select the **New Item Icon** just below the **Callers List** window. (**See Figure 3 →**).
8. Select **Login Name** and enter **GEEDEE1**. Now enter the password **GEEDEE** in both the **Password** and **Confirm Password** fields. Click on **OK** to exit **Callers** window and **OK** again to exit **Host** properties window.
9. Be sure to rename the **New Host** label to **GeeDee** when you are returned to the **pcAnywhere Manager** window.
10. Make sure the **Authentication Type** is selecting **pcAnywhere** privileges. Click **OK** to finish.
11. Single right click on the **GEEDEE1** Caller icon and then single left click on **Properties**.
12. Single left click on the **Callers** tab at the top of the page.
13. Single right click on the **GEEDEE1 Callers List** icon and then single left click on **Properties**.
14. Single left click on the **Callback** tab at the top of the page.
15. Single left click on '**Callback the remote user**' to ensure this item is **ticked**.
16. Single left click in the white area and enter the phone number **93647083**. If your modem line is part of your PABX telephone system you may have to enter **0,93647083**.
17. Single left click on **Ok**. Single left click on **Ok** again.
18. **Repeat steps 2 to 16 above**, substituting **GEEDEE2** for **GEEDEE1** and **93647049** for **93647083**.
19. **Repeat steps 2 to 16 above**, substituting **GEEDEE3** for **GEEDEE1** and **93159613** for **93647083**.
20. **Repeat steps 2 to 16 above**, substituting **GEEDEE4** for **GEEDEE1** and **93151649** for **93647083**.
21. Close the pcAnywhere screen with a single left click to the top right hand corner **X**.
22. If you receive a telephone/fax message from GEEDEE Realty Systems that they will be connecting via a modem then firstly, ensure all users, including the server operator, exit the GEEDEE Windows program. Next, double left click on the pcAnywhere icon on the desktop to open the program, then single left click on the **Be A Host PC** button and finally double left click on either the **GEEDEE1**, **GEEDEE2**, **GEEDEE3** or **GEEDEE4** host icon as instructed by GEEDEE support staff. Then sit back and watch as GEEDEE support staff act as a Workstation from afar.



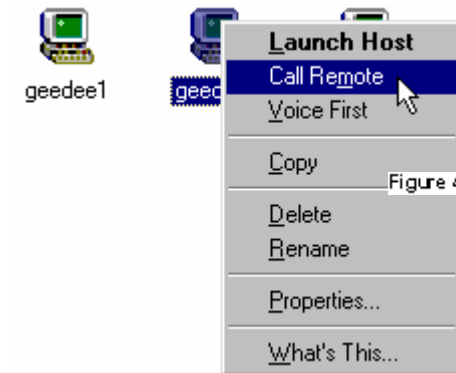
pcAnywhere 8.x 9.x – Country Setup

- a. If you have problems getting pcAnywhere to connect when using the driver supplied with the modem, try using the 'basic' "no-frills settings" of the Windows Standard Modem driver.
 - b. If the modem starts negotiating, but stalls and doesn't complete the 'handshaking', we suggest you change the setting so that modem does not answer until after 4 rings.
1. If the pcAnywhere screen is not open then double left click on the pcAnywhere icon on the main Windows desktop or select from the main Windows **Start** button.
 2. Create a new host connection by single left clicking on the large '**Be A Host PC**' button.
 3. Double left click the '**Add Be A Host PC**' icon to create a new connection item.
 4. Give this new Host the name **GEEDEE1** and single left click **Next**.
 5. Single left click on the down arrow to display the drop down options and select the **Standard Modem** item or your preferred installed Modem and then single left click **Next**.
 6. Single left click on the **Details** button and reduce the **Maximum speed** to **38400** by clicking on the down arrow button to the right hand side of the figure **115200**. Then single left click on the **OK** button and then single left click again on the **Next** button.
 7. **Version 9.0 Users Only**, leave default button checked for caller security and single left click **Next**.
 8. Single left click on "**Automatically launch after Wizard**" to remove the tick. Then single left click **Finish**.
 9. Single right click on the **GEEDEE1** Host Icon and single left click on **Properties**.
 10. Single left click on the **Callers** tab at the top. Double left click on the '**Add Caller**' icon.
 11. Enter **GEEDEE1** as the new caller and single left click **Next**.
 12. Press the tab key to accept **GEEDEE1** as the caller's login name. Enter the password **geedee** press the tab key and enter the same password again to confirm and then single left click on **Next**. Then Single left click on **Finish**.
 13. Single left click on the **Callers** Tab at the top of the page.
 14. **Version 8.0 Users Only**, Single left click on '**Specify individual caller privileges**' so that the black dot is shown. **Version 9.0 Users**, make sure the **Use pcAnywhere authentication with pcAnywhere privileges** is checked.
 15. Single right click on the **GEEDEE1** Caller icon and then single left click on **Properties**.
 16. Single left click on the **Callback** tab at the top of the page. Again, single left click on '**Callback the remote user**' to ensure this item is **ticked**. ve to enter **0,93647083**.

17. Single left click on **Ok**. Single left click on **Ok** again.
18. **Repeat steps 3 to 19 above**, substituting **GEEDEE2** for **GEEDEE1** and **93647049** for **93647083**.
19. **Repeat steps 3 to 19 above**, substituting **GEEDEE3** for **GEEDEE1** and **93159613** for **93647083**.
20. **Repeat steps 3 to 19 above**, substituting **GEEDEE4** for **GEEDEE1** and **93151649** for **93647083**.
21. Close the pcAnywhere screen with a single left click to the top right hand corner **X**.

If you receive a telephone/fax message from GEEDEE Realty Systems that they will be connecting via a modem then firstly, ensure all users, including the server operator, exit the GEEDEE Windows program. Next, double left click on the pcAnywhere icon on the desktop to open the program, then single left click on the **Be A Host PC** button and finally double left click on either the **GEEDEE1**, **GEEDEE2**, **GEEDEE3** or **GEEDEE4** host icon as instructed by GEEDEE support staff. Then sit back and watch as GEEDEE support staff act as a Workstation from afar.

Calling GeeDee directly with pcAnywhere (all versions).



1. In the pcAnywhere Manager make sure you are in the "**Hosts**" screen.
2. Single right click on the **GEEDEE1** Caller icon and then single left click on **Call Remote**. (See Figure 4 →).
3. Single left click in the white area and enter the phone number **93647083**. If your modem line is part of your PABX telephone system you may have to enter **0,9364 7083**. (See Figure 5 below). Now, single left click on **Ok** to call GeeDee.
4. To call **GEEDEE2** enter phone number **93647049**.
5. To call **GEEDEE3** enter phone number **93159613**.
6. To call **GEEDEE4** enter phone number **93151649**.

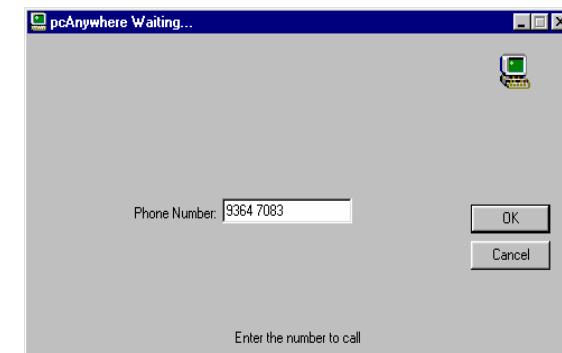


Figure 5

pcAnywhere Compatibility with Windows Operating Systems

- Windows 98/Me/Win2K – Versions 8.x, 9.x, 10.0.
- Windows XP – Versions 10.5 **ONLY**.

pcAnywhere EXPRESS (Optional Use for Remote Control)

The pcAnywhere *EXPRESS* ActiveX control is a remote-only version of pcAnywhere and provides remote control capabilities to anyone having access to a PC and an Internet browser that supports ActiveX components. Using pcAnywhere *EXPRESS* ActiveX Control you can connect to and control a pcAnywhere host from anywhere.

Using pcAnywhere EXPRESS for Internet Connections

The below link is another way of using the EXPRESS program. Visit the below site and select **Make a Connection**. (See *Figure 6*).

<http://www.symantec.com/pcanywhere/Consumer/ActiveX/default.htm>.

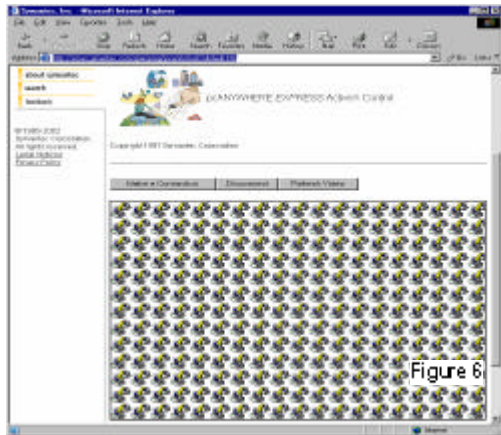


Figure 6

Installing pcAnywhere EXPRESS (Optional Use for Remote Control)

1. The pcAnywhere EXPRESS ActiveX control must be locally installed.
2. Run the **Setup.exe** program in the “**pcAnywhere Trial\ PcaExpress\disk 1**” folder located on the GeeDee CD-ROM.

3. Follow the default install prompts to complete the pcAnywhere EXPRESS installation.

Connecting to a Host

The pcAnywhere EXPRESS control is run automatically when a web page is displayed that contains the pcAnywhere ActiveX control. A connection to a host PC may occur in any of the following ways, depending on how the Web Author implemented pcAnywhere.

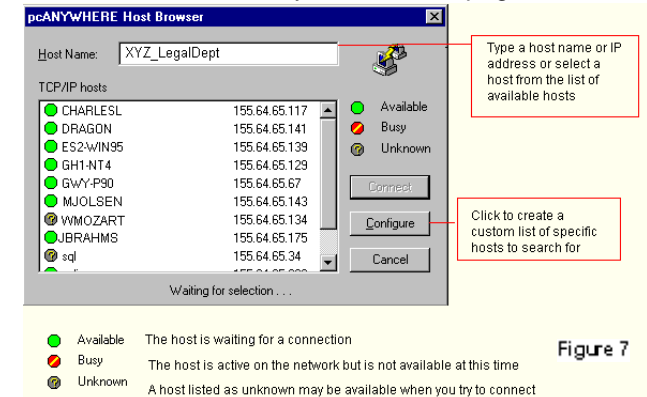


Figure 7

To connect to a host PC:

1. Click on the **Start** button, **Programs**, **pcANYWHERE EXPRESS** & then **ActiveX Control** button. (You will see a web view window similar to the *Figure 8* image).
2. Click the **Make a Connection** control button. (You will see the *pcAnywhere Host Browser* window – See *Figure 7*).
3. Type the host name or IP address or select a host from the list of available hosts.
4. [Optional] click **Configure** to create a custom list of hosts to search for. You can search for hosts on other subnets by using the IP address of the host. You can also search for a group of hosts on a subnet by substituting 255 for the last portion of an IP address. For example, an address of 120.45.62.255 in the TCP/IP list causes pcAnywhere to list all hosts with IP addresses beginning with 120.45.62.



5. After connecting, type your name and password if the host requires it.

address of the proxy server instead of the host's address. In this situation, it may not be possible for pcAnywhere to connect to the host.

Figure 8

INTERNET SUPPORT (ADSL, ISDN, Cable)

How to determine the pcAnywhere host's TCP/IP address

Situation:

You want to connect to a pcAnywhere host over the Internet, but you do not know the host's TCP/IP address.

Solution: Windows 9x, Me

1. Click Start, and then click Run.
2. Type `Winipcfg` and then click OK.
3. Select the appropriate adapter to determine the IP address. For a dial-up connection, select the PPP Adapter. If you are using a Cable or DSL high speed connection, you need to select the adapter that is configured for your Cable or DSL modem.

Windows NT 3.51

1. From the Main Group Window, double-click the MS-DOS Prompt **or** Click Start, and then click Run and type `cmd` and then press Enter. (Both these option display a MS-DOS window).
2. Type `ipconfig /all |more` and then press Enter.
3. A list of all TCP/IP adapters is listed with each associated IP address. For a dial-up connection, select the PPP Adapter. If you are using a Cable or DSL high speed connection, you need to select the adapter that is configured for your Cable or DSL modem.

Windows NT 4.0, Win2K, XP

1. Click Start, and then click Run.
2. Type `cmd` and then click OK.
3. In the DOS window, type `ipconfig /all |more` and then press Enter.
4. A list of all TCP/IP adapters is listed with each associated IP address. For a dial-up connection, select the PPP Adapter. If you are using a Cable or DSL high speed connection, you need to select the adapter that is configured for your Cable or DSL modem.

NOTE: If the host computer is behind a proxy server, you may see the IP